

FSC



raining

1. FSC chain-of-custody certification applies to how we handle or process:
 - a. finished product
 - b. invoices
 - c. packing/shipping documents
 - d. raw paper
 - e. all of the above
2. At WHA, who is responsible for/authorized to place the correct FSC label (logo) in position in the customer's art files?
 - a. the customer
 - b. pre-press
 - c. pre-flight
 - d. customer service
 - e. all of the above
3. At WHA, if you have a question about how to handle or process FSC certified materials, where can you find a copy of our FSC documented procedures?
 - a. posted in the lunchroom
 - b. with the Quality Manual in your department
 - c. in QuickBase
 - d. in the employee handbook
 - e. both b. and c.
4. How would you know that a job was printed on FSC certified paper at WHA?
 - a. by the job description on the job docket
 - b. by the FSC prefix on the schedule tag
 - c. by the green FSC stamp on the pile edge of a skid
 - d. by the job description on the green Production Order Form
 - e. all of the above
5. Bureau Veritas, our independent auditor, is responsible for:
 - a. Conducting annual surveillance audits
 - b. Authorization of FSC label placement in customer's files
 - c. Recording the amount of FSC paper that we process annually
 - d. Developing our FSC chain-of-custody procedures
 - e. Both a. and b.
6. Chain of custody is an information trail that documents the path taken by products from the forest to the consumer, including each stage of processing, manufacturing and distribution, where progress to the next stage involves a change of:
 - a. location
 - b. ownership
 - c. schedule
 - d. packaging
 - e. all of the above
7. FSC certification is designed to provide a guarantee to customers that the products they buy (which carry a specified FSC certificate code number) are made of fibers which come from responsibly managed :
 - a. printers
 - b. countries
 - c. forests
 - d. paper mills
 - e. paper merchants
8. Who is responsible for ensuring sure that our FSC chain-of-custody documented procedures are followed correctly?
 - a. Supervisors
 - b. Quality Manager
 - c. only those who are authorized
 - d. Director of Marketing
 - e. every employee
9. Which of the following WHA documents does not contain our FSC certification code number?
 - a. stock order form
 - b. docket
 - c. packing slip
 - d. schedule tag
 - e. invoice
10. When is it acceptable to mix FSC certified material with uncertified material?
 - a. when the job is complete
 - b. when the customer specifies it
 - c. never
 - d. after five years
 - e. when our certificate code number is printed on them